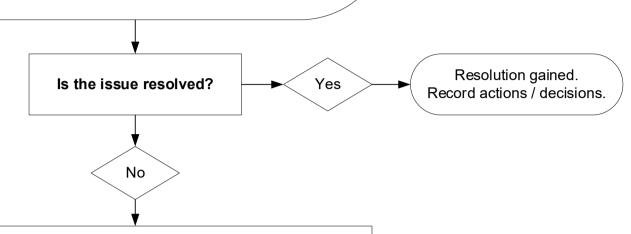
At no time must professional disagreement detract from ensuring the adult at risk is safeguarded. At all stages actions / decisions should be recorded in writing and shared with relevant professionals.

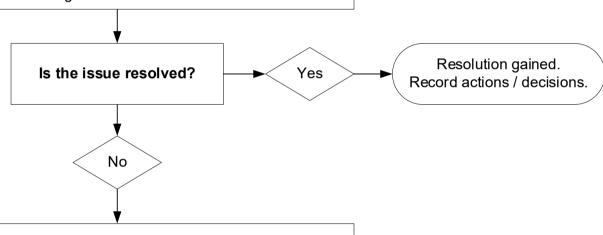
Stage 1: Direct Professional to Professional Discussion

- Raise challenge with the professional / agency involved
- Professionals consider each others perspective and seek resolution and agreement.
- Follow up non-face to face correspondence with an email to summarise key points.
- · Record what was discussed and agreed.



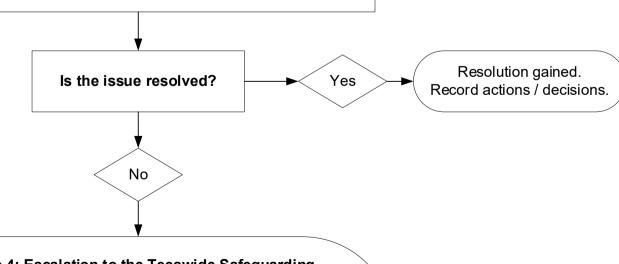
Stage 2: Escalate to Line Manager / Safeguarding Lead Professional

- If Stage 1 does not produce a mutually agreed resolution, the involved parties should alert their respective line managers
- Manager to manager discussion to take place
- Managers attempt to reach a resolution and agree a plan of action
- Notify TSAB Business Unit in writing of the details of the professional challenge.



Stage 3: Escalate to Senior Managers

- If Stage 2 fails to achieve a resolution, the manager for the professional raising the challenge should consult with their senior manager / head of service.
- Senior Manager to Senior Manager discussion.
- Seniors Managers to attempt to reach a resolution and agree a plan of action
- Inform TSAB Business Unit of progress.



Stage 4: Escalation to the Teeswide Safeguarding Adults Board (TSAB)

- If a resolution is not agreed at Stage 3, then the relevant Head of Service will raise this with their agency's TSAB representative for discussion at the next Board meeting.
- TSAB will make the final decision on the next course of action.